Can synch Wii remotes, but will not...

HONUKURA 1 posts since Jul 23, 2011

My family got our Wii Christmas of the year it was released. We have had the same one ever since and have a total of four remotes and four nunchucks for it. Currently, one remote's battery is completely dead (lights won't turn on at all), two with batteries that are too low to use (lights flash very weakly and won't connect), and the last one has near full battery-life. I recently tried to synch the working remote to my laptop (a trick that a friend of mine should me with his smartphone, but it didn't completely synch for me). I was watching Fullmetal Alchemist: Brotherhood Part 3 on Netflix two nights ago using the same remote and everything was just peachy dandy. Today, after using the Wii for a bit, the console froze, causing me to have to unplug/re-plug it. It was working fine after that, until the remote suddenly un-synched itself. After trying to figure out what to do, I was able to re-synch it. I turned off the Wii and left it alone for a couple of hours. I went back to it in hopes of watching some more Fullmetal Alchemist. My dreams were dashed when I went to Netflix and the remote un-synched AGAIN and I was sitting there looking at a black screen. I unplugged/replugged Wii and turned it back on, but the remote was no longer synched. I switched the batteries into other remotes to no avail. I don't want to have to resynch the remotes every 25 minutes of usage. One-time synching does not work, and the permanent synching is obviously not being permanent. What do I do?? I can't send it in for repairs due to no warranty left combined with can't afford to pay and if I have to my parents are going to question me and somehow my dad will pin the blame on me, like he did with the car. HELP!!!!

Tags: help, wii, wiimote, sync

COMPUTERS 110 posts since Apr 1, 2010 1. Re: Can synch Wii remotes, but will not stay synched Jul 24, 2011 9:08 PM

Hello there,

As you are having problems with your Wii Remote(s) when using Netflix, you may wish to review the pages below I linked for you, as I'm sure one of the steps may be able to resolve your issue. I have also included the instructions below each link for you as well, just in case you didn't want to go page after page looking for a solution.;)
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General Wii Remote Tips:


Quick tip: Cursor (hand) or character movement not responding properly?

Hold the Wii Remote with the button side down. Without using much force, firmly tap the button side of the remote against the palm of your other hand a few times. Doing this does not take a lot of force, so be sure not to tap the Wii Remote very hard. Check for proper response. If the problem is not solved, please follow the rest of the instructions on this page.

For all Wii Remote issues:

If you are experiencing problems with a new Wii Remote, or are having difficulty with a Wii Remote that was previously working properly, please carefully read and follow the instructions on this page.

First, follow these guidelines to ensure you have set up the system properly to have the optimal environment in which to use the Wii Remote:

- Check to make sure the Sensor Bar cord is inserted into the back of the Wii console and the Sensor Bar is centered above or below your TV screen (more info).
- Make sure you are using fresh batteries in the Wii Remote.
- The Wii Remote Controller should be used between 3 to 10 feet from the TV.
- Make sure no objects are blocking the signals between the Sensor Bar, the Wii console, and the Wii Remote.
- Check for interference from infra-red light sources, such as candles, sunlight, fireplaces, and stoves.
- Radio frequency interference may cause the Wii Remote to work erratically. Check for wireless devices such as cordless phones, wireless computer keyboards or mice, or other similar devices, and move or turn them off.

Still having problems? If the basic guidelines above did not solve your problem, the more specific information below may help.
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- Wii Remote not being recognized by the Wii Console (lights on the Wii Remote flash when you press a button, but then go out) - Most Common:

Getting the Wii console to recognize (or “sync” with) a Wii Remote, especially one that did not come in the box with your Wii console, may require doing a few additional steps before it can be synced. Additionally, a Wii Remote that was working, but is no longer being recognized (or has “lost its sync”) may need to be re-synced. Please use the troubleshooting steps listed below, which our experience has shown can solve many Wii Remote issues.

1. Try these steps!

2.

3. Turn the Wii console power OFF by pressing the POWER Button on the front of the console. Unplug the power cord from the wall outlet for a few seconds. After a few seconds have elapsed, plug the cord back into the wall outlet.

4. Turn the power of the Wii console ON. When you see the Health and Safety screen, open the small flap on the front of the Wii console to find a red button labeled “SYNC.” Press and hold the SYNC Button down for 15 seconds. This will clear all the syncs on the Wii, allowing you to get a clean start to begin the process described below.

After holding the SYNC Button on the Wii console down for at least 15 seconds, you can now “re-sync” your Wii Remotes:

1. 

2. With the first Wii Remote you wish to sync, remove the battery cover on the back of the Wii Remote to find a small red button just below the batteries.

3. Press and release the small red button just below the batteries on the Wii Remote; the blue lights on the front of the Wii Remote will blink.
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4. Quickly press and release the red SYNC button on the inside of the white flap on the front of the Wii console.

5. When the Player LED blinking stops and stays lit, the syncing is complete. The LED that is illuminated indicates the player number (1 through 4).

6. This sync procedure (steps "a" through "d" above) must be followed for each additional Wii Remote added to the system.

If you are still unable to get the Wii console to recognize your Wii Remote(s) after carefully following the steps above, please call 1-800-255-3700 for further assistance.

Buttons Not Responding:


If you are experiencing problems with multiple games, you may want to check the game’s instruction manual to make sure the game uses the button(s) that is not responding. Some games do not use all of the Wii Remote’s buttons or features. If you have verified the games should use the button(s) that is not responding, then the Wii Remote will need to be repaired. Please call 1-800-255-3700 so that we may assist you further.

Problems with one game:

- Check the game’s instruction manual to make sure the game uses the button(s) that is not responding. Some games do not use all of the Wii Remote’s buttons or features.
- Click here to see if the game is listed in our individual Game Disc troubleshooting.
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- Check the game’s instruction manual for any controller configuration settings that may affect the button’s uses (such as reversing the Control Pad’s functions).
  
  If the above information did not solve the problem, then the Wii Remote will need to be repaired. Please call 1-800-255-3700 so that we may assist you further.

For any further assistance after this, I recommend contacting Nintendo’s Consumer Service Department at 1-800-255-3700, from 6am - 7pm, Pacific Time, 7 days a week, as there could then be a issue with your console itself and not the Wii remotes.;)

Message was edited by: COMPUTERS