DSi screen not responding

MONKEYNINJAPERSON 29 posts since May 15, 2011
This morning, I turned on my DSi. When the default message showed, I pressed A to continue, not noticing what was wrong. On the menu screen, I tried to touch Web, but nothing happened. I pressed A, and nothing happened. The only buttons that were working were the Power, Left and Right. I even pressed L+R+Start+Power and got to the calibration screen, but the system would not respond if you tried to touch the targets. I understand that I will have to send my DSi in for repairs, but I would like to know any possible causes for this. Thank you for any support.

Tags: dsi, touch_screen

MONKEYNINJAPERSON 29 posts since May 15, 2011 1. Re: DSi screen not responding Jul 25, 2011 12:00 PM
Bump? Or something?

Is your system old? Maybe it crashed on something and stopped working. You will just have to contact nintendo.

Not really, it's only about 1 year old.

NINTENMAN94 1,276 posts since Feb 9, 2011 4. Re: DSi screen not responding Jul 25, 2011 12:57 PM
After Nintendo repairs your DSi, and it is shipped back to you, your repaired DSi will come with a slip of paper that gives you a brief report of the repairs they did, such as which components were fixed, and what might have caused the problem.
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Ah, thank you. 😊