My wii wont read ANY disks.. help...

INEEDWIIHELP 2 posts since
Jul 27, 2011
this morning, i was playing super smash bros brawl when an error message appeared saying that it couldnt read the disk. i turned off the wii and tried again, but this time it said that the disk could not be read from the very beginning. i tried putting in other games, only to find out that my wii couldnt read any of them.. i also heard something about call of duty: black ops causing problems with this, and i also frequently play that game. i considered buying a wii lens cleaning kit, but nintendo doesnt start shipping them again until mid-august! i also realized that my wii is not even spinning disks anymore.. please help!!

Tags: wii, problems, disc_drive, lens

ONE-OF-THREE 7,714 posts since
Apr 1, 2010 1. Re: My wii wont read ANY disks.. help please! Jul 27, 2011 5:29 PM
While the lens cleaning kit will help in the case of a dirty lens, if your console is no longer spinning the discs, then it is likely that the disc drive has failed and will unfortunately need to be repaired, sorry.

So give a call to Nintendo’s 1-800-255-3700 (6 am ~ 7 pm Pacific, everyday) Customer Service number, or use their webform to contact them, and they can set up the repair process for you.

LIGHTNINGFIGHTER03 794 posts since
Apr 12, 2010 2. Re: My wii wont read ANY disks.. help please! Jul 27, 2011 5:33 PM
It can be one of these;
the wii lens is dirty, and you do need a cleaner kit, and you might wanna hold out, and order it/wait for them to ship

Or

Your wii is worn down, and the drive needs repairs itself. However, this doensts usually happen with new wiis. the problem is seen more in wiis around 07-08.
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About CoD; I havent heard anything about CoD messing up a wii, but both these disc (ssbb/CoD) are dual layer disc. So they are harder to read than most other disc. These can easily knock out a wii lens since they are "dual-layer"(allows for more memory/graphchics etc, things like that).

*you said your wii wont even spin them anymore? Any of your games? then this might be a worn/broken disc problem