help please

MYWORLD0247 1 posts since
Jul 27, 2011
my daughter dsi xl is displaying no game is in slot...but it is one inserted what does that mean....is it broke? also can i get it fixed without my receipt,i also registered it on club nintendo...it is only 2 months old......help

GLACIUSX25 2,173 posts since
Jun 6, 2011 1. Re: help please Jul 27, 2011 9:02 PM
Is it inserted the right way?

Check the connectors, are they broken or damaged in any way? Have you tried another DS? If it works in another DS, then the problem is the DS itself but if not, the game has an issue, so just contact Nintendo Support.

BEARDEDONE 1,636 posts since
Do you only have a problem with one game? Does it happen with multiple games?

Which game is having the issue?

This symptom will occur on DSi enhanced games that are made for a different region than the DSiXL. For example, if you have a European DSiXL and you are trying to play a USA copy of Pokemon Black, it will appear as though there is no game inserted in the slot.

Most DS games will work fine, though, even across regions. Only DSi enhanced games are "region locked," and there are not many DSi enhanced games out there, yet.