So what do I do about sending my 3DS...

YOSHIDOG 4 posts since
Apr 17, 2011
so yeah, my 3DS has a few problems, not really because I didn't take care of it, these problems either already existed or were caused by something else.

the big thing is that the hinge is pretty messed up, the top screen is able to move left and right and you can see a small gap inbetween the hinges:

http://i.imgur.com/VioOk.jpg

2nd, is the marks on the top screen that keep appearing that is common in a lot of the 3DS's, I heard nintendo will raise the pads for you on the inside on the top screen

3rd, on the back of the system, in the corner, right underneath the L button is where a little pad should be, mine fell off when I was trying to get an unfortunately defective hard cover off of my 3DS 😞

so yeah, when doing the repair thing it looks like I can only pick one option, is there an extra details part that shows up when starting the repair?

_TANIS_ 1,772 posts since
When Nintendo repairs your unit, they will do a full anaylsis of the system and repair everything.
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You will probably not get back the same unit either. Nintendo usually ships out a refurbished unit to speed up the repair process.

Though if you would like to ensure that Nintendo knows about all three problems, you can also set up the repair by calling them at 1-800-255-3700.

Awesome, thanks a ton for the really quick reply, I do have one last question however.

If I star the repair now, but get it back a refurbished unit like you said on August 12th or later, am I still eligible for the Ambassador program?

Details on the ambassador program are still a tad fuzzy.

So far it looks as though it will be tied to your Club Nintendo account, which would mean that you will certainly be eligible.

You may want to call and ask though.