I can't add friends to my friend...

Hi. 😊

I have my 3DS right here so I will tell you step by step what I doing, cause I can't figure what's wrong:

1) I open my 3DS (it's in sleep mode).

2) I check that the wireless is enabled.

3) Indeed, the yellow led on the side of the system is on and flashing.

4) On the 3D screen, in the upper left corner, it says "internet" and I have full bars.

5) I take out my stylus.

6) I enlarge my stylus.

7) I click on "Friend List".

8) I click on "Register Friend".

9) I click on "internet".

10) The system tells me: "you cannot use internet registration because you are not online".

11) Why????????????????????????????

Tags: internet, 3ds, cannot, friend_list, not_online

try powercycling ur wireless router.. that mihgt help 😊
I can't add friends to my friend...

ROD64 452 posts since
Apr 3, 2010 2. Re: I can't add friends to my friend list... what am I doing wrong? Aug 1, 2011 10:42 PM

ANTWHAT wrote:

try powercycling ur wireless router.. that mihgt help 😊

I've just done that.

It did not work. 😞

ROD64 452 posts since
Apr 3, 2010 3. Re: I can't add friends to my friend list... what am I doing wrong? Aug 1, 2011 10:31 PM

This is ridiculous...

It says:

Currently playing: Nintendo eShop.

HOW CAN I BE OFFLINE WHEN I'M ON THE ESHOP???

ROD64 452 posts since
Apr 3, 2010 4. Re: I can't add friends to my friend list... what am I doing wrong? Aug 1, 2011 10:41 PM

Now I'm getting error code 001-0502.

Oh God, this is the same thing that happened with the eShop channel!!

Link:

http://techforums.nintendo.com/message/43961#43961

My 3DS is defected, and it's brand new.
I can't add friends to my friend...

What can I do now? I can't think of a way to solve it like I did with the eShop.

KEIRASDADA 116 posts since
Jul 28, 2011 5. Re: I can't add friends to my friend list... what am I doing wrong? Aug 1, 2011 10:52 PM
Error Code: 001-0502
The Nintendo 3DS is unable to connect to an Access Point. What to do will depend on where you are connecting from:

- Wireless home network
- Hotspot

Connecting from a wireless home network:
- Make sure that the Nintendo 3DS system is within 30 feet of the wireless access point and facing in its general direction.

- Make sure that any other interfering devices, such as microwaves and cordless phones, are turned off.

Connecting from a Hotspot
- Ensure the Hotspot location does not require an internet browser to setup an account, accept a use agreement, or enter a password before accessing their Wi-Fi service. If the location requires any of these items, you will not be able to connect to the internet with your Nintendo 3DS system.

- Make sure that the Nintendo 3DS system is within 30 feet of the wireless access point and facing in its general direction. Signal strength can vary, depending on where the access point's signal is coming from. (Please do not sit or stand in places that will interfere with the location's customers or staff.)

- Orient the Nintendo 3DS so that your body or other objects (such as walls, plants, furniture, and other people) are not blocking the signal. Also, make sure there is no interference from wireless phones (cell phones are okay).

- If the connection continues to fail, this Hotspot may have their router set up in a manner that is not compatible with the system. We recommend trying a different location.

ROD64 452 posts since
Apr 3, 2010 6. Re: I can't add friends to my friend list... what am I doing wrong? Aug 1, 2011 10:54 PM
Thanks KEIRASDADA, but it's not that.
I can't add friends to my friend...

KEIRASDADA 116 posts since
Jul 28, 2011 7. Re: I can't add friends to my friend list... what am I doing wrong? Aug 1, 2011 11:00 PM
bummer, I see that you have had issues in the past. I dont know what kind of router you are using but you can try adjusting the internal settings within your router you need to know the routers ip adress, it should look like this 111.11.1.1 <---- example. there could be a DMZ problem or firewall problem you can try port forwarding for a specific TCP port ususally a number above 56000 works well. also I would recommend deleting the 3DS connection and re setting it up. you could also try changing the channel that your router broadcasts on. it might also be a bandwith problem I dont know how many wireless devices are running on your router but if it is more then 3 I would try turning all of them on and leaving only the 3DS on. it might also be a problem with your ISP. are they doing system maintance right now? just a few Ideas hope this helps

ROD64 452 posts since
Apr 3, 2010 8. Re: I can't add friends to my friend list... what am I doing wrong? Aug 2, 2011 8:48 PM
KEIRASDADA wrote:
bummer, I see that you have had issues in the past. I dont know what kind of router you are using but you can try adjusting the internal settings within your router you need to know the routers ip adress, it should look like this 111.11.1.1 <---- example. there could be a DMZ problem or firewall problem you can try port forwarding for a specific TCP port ususally a number above 56000 works well. also I would recommend deleting the 3DS connection and re setting it up. you could also try changing the channel that your router broadcasts on. it might also be a bandwith problem I dont know how many wireless devices are running on your router but if it is more then 3 I would try turning all of them on and leaving only the 3DS on. it might also be a problem with your ISP. are they doing system maintance right now? just a few Ideas hope this helps

There are some things in that post that I don't understand, I'm sorry.

ROD64 452 posts since
Apr 3, 2010 9. Re: I can't add friends to my friend list... what am I doing wrong? Aug 2, 2011 8:52 PM
To add some info:
I can't add friends to my friend...

- The 3DS Menu says I'm connected to the internet with full bars.
- I can access the eShop, and I can download games with no problems.
- I can enter the web browser and surf the web with no problems.
- I even receive SpotPass updates regularly, including for a retail game I have (Dead or Alive Dimensions).
- I can't add friends via internet to my Friend List.
- I can't play online on the game Dead or Alive Dimensions (I get the same message and error code I had before with the eShop and now with the Friend List).