i have a question about a wii problem...

ICYSTARE903 8 posts since  
Jun 19, 2011
this is happening with all my discs and im wondering is there any thing that could of caused it? Im thinking about buying another one because if i do i get another remote numchuck and a game and also a black wii. so can someone tell me what i can do to prevent this next time?

ONE-OF-THREE 7,714 posts since  
Apr 1, 2010 1. Re: i have a question about a wii problem were the wii wont spin the disc  
Aug 4, 2011 6:11 PM
Unfortunately, but it is likely that the disc drive has failed, which really rarely happens, as it is designed to withstand thousands upon thousands of both inserting and ejesting of the video game discs, plus the contant spinning of the disc so that the console can read it and play the video games.

So really unless there was some type of accident, such as the console being dropped, or falling over while a disc was inside of it, or another disc being forced in while one was already inserted, or a foreign object being put in the disc drive, there really isn't anything a person can do to guarantee it won't happen again, sorry.

And well, to consider whether "it is really worth sending it in or would it be better to just purchase a new one", depends on a variety of factors and what you consider good value for your money.:)

As to repair your Wii console, yes if it is no longer under warranty then it is likely going to cost you approximately $75 plus shipping to have it fixed.

But then you are given a new one year long warranty, so that if any problems develop due to the repair of the disc drive (which is likely why your discs no longer spin) and/or any other problem occur, then any future repair will be completely free of charge.:)
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And on the other hand, you could just go out and purchase another (perhaps the stylish black) Wii console and it comes all ready to play and with the warranty, which if you register the new console in your Club Nintendo account, it will also qualify for a three month warranty extension as an added bonus.:)

However, the new console will cost you a lot more then the $75+, especially if you have any Wii Shop content on your original console that you purchased and any Nintendo Points that remain unredeemed, then those are not transferable to your new console and will have to be repurchased if you want the same on your new console.

But since “talk is cheap” and in this case completely free :P, give a call to Nintendo's 1-800-255-3700 (6 am ~ 7 pm Pacific, everyday) Customer Service number, or use their webform to contact them, and they can discuss with you the best course of action and if you decide that you do want to have your console repaired, they can set that up at the same time.😊

ICYSTARE903 8 posts since Jun 19, 2011 2. Re: i have a question about a wii problem were the wii wont spin the disc Aug 5, 2011 11:36 AM

thanks for the help and i made up my mind in my head i get more out of buying a new one pretty much 25 bucks more to get a cool new black wii with a new black controller and a numchuck and an extra 50 for the game so 150 for all that or just 75 just to fix my old bashed up white one haha.