Nintendo DSiXL - huge problem...

Hello to everyone in tech support here in nintendo. I got my black dsixl 4 months ago, but due to school I have only spent time with my ds only recently. I then began to notice that the screen's brightness is uneven - the left side is brighter than the right side. It's very noticeable on white backgrounds (on the left, the white is pure white, while on the right side it looks like dirty white, that's how uneven the brightness is) it applies both on the touchscreen and the front screen. It was annoying for me but I tried to just ignore it and enjoy the game I am playing.

Now somebody suggested to me that adjusting the contrast on the back of the dsi xl might help solve the uneven brightness problem, by opening the battery cover and adjusting the two holes there. I tried it, by inserting a small screw and rotating it, but what it just made the lower screen (touchscreen) screen blurry, I rotated it again towards the opposite direction and the screen returned to its normal state. now I did the same on the other hole, for the upper screen, but when I was on the process I think something inside detached, and the upper screen became blurred and vague. also, the four corners of the screen are now dark, and color black. I tried rotating the screw again but to no avail, the screen doesn't change and stays that way until now.

What do you think, should be done? Is this repairable? Thanks. I need help.

you could send it in to nintendo for a repair. since it’s only been 4 months since you got it, it’s one year (plus 90 days if you registered it) warranty is still active. however, i am not sure if what you did with the holes on the back of the ds will void your warranty or not. but nintendo will know. call them at 1-800-255-3700 to see if your warranty is void or not and set up a repair. and if it's not it will be repaired for free! but if it is void i think the repair rate is $75