Nintendo 3DS Charging Cradle Problem

GAMEHATERDAD 602 posts since
May 17, 2010
Whenever I insert my Nintendo 3DS in its Charging Cradle, it doesn't charge. However, when I connect my Nintendo 3DS directly to a wall outlet via Nintendo DSi A/C adapter, or to a car via Nintendo DSi Car Adapter, it does charge. I am inserting my Nintendo 3DS in the Nintendo 3DS Charging Cradle front-to-back, just like Nintendo Recommends. How do I solve this problem?

Tags: nintendo, nintendo_dsi, problem, charging, nintendo_3ds, car_adapter, charging_cradle, a/c_adapter

EARTHBOUND33 2,270 posts since
check to make sure that the mechanism that pushes the little metal pins into the 3ds when you place it on the cradle is functional.

GAMEHATERDAD 602 posts since
May 17, 2010 2. Re: Nintendo 3DS Charging Cradle Problem Aug 9, 2011 1:02 PM
It is functioning correctly.

EARTHBOUND33 2,270 posts since
Jul 1, 2010 3. Re: Nintendo 3DS Charging Cradle Problem Aug 9, 2011 1:05 PM
also make sure that there's nothing in the way of the metal pins going inside the 3ds. like check for any debris in the holes on the 3ds where the pins go. and inside where you insert the ac adapter into the charging cradle.

GAMEHATERDAD 602 posts since
I have checked that as well.

DSI'S 438 posts since
Try just using the same charger without the charging cradle, and if it doesn't work still, then try plugging it into a different outlet and if it doesn't work even then, then it might mean your charger is broken..

The Nintendo DSi A/C Adapter works, but the charging cradle doesn't. The charging cradle used to work, however.

GAMEHATERDAD wrote:

I am inserting my Nintendo 3DS in the Nintendo 3DS Charging Cradle front-to-back, just like Nintendo Recommends. How do I solve this problem?

What do you mean by inserting it front to back?

I insert the side of my Nintendo 3DS with the cameras first, then the side with the hinge.

it might just be faulty/defective internally or something. you might need a new one. unless you don't mind just using the ac adapter by itself instead of with the cradle.

With me sometimes I don't put it in all the way and it won't charge, then I pick it up to look at it and it goes into place. That might not be the problem though, so the only other thing I can think of is to call Nintendo.
If I push my Nintendo 3DS in toward the contacts of the Nintendo 3DS Charging Cradle, it charges. Thank you! 😊

I'm glad I could help. 😊