Ambassador Question - Returned 3DS

Yes, it's another Ambassador question. I've been looking through to see if anyone else has asked this question or not, I don't think so, so here goes!

On August 6th, I purchased a 3DS and then proceeded to download Netflix, downloaded the System Update, signed onto the eShop, registered, bought Let's Golf 3D, so I actually did stuff with it. When the 12th came today, I took it back to the store of purchase to see if I could get a price adjustment to the $169.99. They couldn't do an adjustment of $80 dollars so they told me to return it, which I did and I purchased the exact same 3DS (Ocarina of Time was in sleep mode at the time this was happening) so there's ZERO possibility of me not having the same 3DS. I noticed when they returned it, they scanned the serial number and when I purchased it again, they scanned the serial number again. Is this going to come back to haunt me, does Nintendo actively keep track of the serial numbers for purchases and returns? I've already sent an e-mail to Nintendo because their phone lines are literally down because so many people have been calling.

I took pictures of my 3DS in eShop mode showing that I did purchase items, along with the receipt and everything. I should still be good to go for the Ambassador program right?

Thanks in advance to anyone out there who may have an answer!

- no name!

p.s. first time poster! how ironic that it should be this!

Message was edited by: OKAMINATE; took out my name

Tags: serial, number, 3ds, return, price, store, adjustment, returned
Well, we will have to wait till you hear back from Nintendo to find out the official word on this is, but I am afraid you have lost out on the Ambassador Program, as your 3DS and the eShop will be considered brand new and starting from this date forward, sorry.

Also, I think you will find when you head back to the eShop, your copy of "Let's Golf" will have to be purchased again, as all eShop (and Wii/DSi Shop) content is locked to the original unit that it was downloaded onto and can not be transferred onto a new one as a way to prevent gamesharing.

And since personal information is not allowed to be revealed here, please edit out your name from your post, thanks.

See, that's the thing. I still have the same system. So, I didn't do a swap on it. I just checked and Let's Golf 3D is still on my system (fired it up actually to see if it still worked), my account balances and everything are still on there from 6 days ago when I bought some stuff, so it's not been locked out or anything; it's just as it was.

EDIT:

Just got off the phone with Nintendo after hours of no lines being open and found out through a look-up that my system is still in the Ambassador program. The guy was really nice about it and seemed surprised that stores were lowering the price on the system earlier than August 12th and that a lot of people (besides just me) were taking advantages of loopholes in the system. After all, the $249.99 is a Manufacturer's SUGGESTED retail price, so there's technically no difference if a store wants to sell a 3DS at $169.99 since the stores are the ones losing out, not Nintendo (at least on those first ordered at $249.99).
Just thought I would let anyone else know, in case there's shy people who didn't want to ask this question!

OKAMINATE wrote:

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Oops sorry, misunderstood what you meant and thought you did have another 3DS, so NIGHTFIRE5 should be correct.

NIGHTFIRE5 wrote:

I really don't think you'll have a problem, since all's they actually did was a price adjustment. They gave you your original money back for the $250 plus tax, and then you just bought your system back for a lesser price. No data was modified on the system itself, and the all's that needs to be done was that the eShop on a system needed to be connected to at least once.