Time reset and streetpass not working.

HAIRBOY 2 posts since
Aug 13, 2011

Yesterday I had my 3DS in sleep mode for an hour, and when I opened it it was powered off.

After I turned it back on, it still had full battery, but the date and time had been reset to 01/01/11.

I reset the date and time, but now I can't visit my my wife's 3DS or her mine.

We can see when each other are online, and we both still have street pass turned on.

Any ideas?

Tags: transfer, 3ds, streetpass

PAPRAX 58 posts since

HAIRBOY wrote:

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Well, I'm not exactly sure how to address this problem, but I have a few ideas.

I will use Mii Plaza as my example.

First of all, do you have the Streepass feature enabled? If not, then that is your problem. During your time reset, it may have reset that, too.

Did you connect before you date reset? If so you can't connect constantly, at least not with Mii Plaza, I only connect with my brothers ever 8 hours give or take.

Another thing is, (I'm not sure if this is needed...) I think you need that switch on the right side of your 3DS activated. Try turning that on if it's not, it might do something.

If neither of the above works, contact them at 1-800-255-3700 (6am - 7pm Pacific, all week) or email them at their webform.

Message was edited by: PAPRAX


We had visited each other many times in the past, and after I reset the date and time I ensured that all the other connections were still set up correctly. We first noticed this yesterday afternoon, and as of this morning still won't visit each other's Streetpass Plaza. We can both access internet, the store, see each other online, swap pokemon via the pokedex, just not visit each other's plazas.
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Guess it's time to call Nintendo.

PAPRA\ 58 posts since
Okay, hope they can help. Sorry I couldn't solve your problem.