Can't perform a System Update

In Connection Test, I supposedly have a perfect connection. It said it connected to my access point and the internet. In System Update, after I accept the agreement and it says connecting to the internet, it says it's downloading and a little under a second later, I get the following message:

"An error has occurred. Unable to update. The system will now be restarted."

It then proceeds to restart. It's not a matter of a bad signal, I'm no more than four feet from my router. I'm using WPA2-AES security, which to the best of my knowledge is in fact compatible with the 3DS. My router doesn't have a firewall I can turn off, although I've disabled all security settings within it (besides WPA2 encryption) as I'd seen that had worked for others in various discussions on the internet. I tried having connection 1's settings be all automatic, so it would change them every time it connected, I entered all the information myself, and I used the W-Fi Protected Setup function along with that button on my router - the first two gave me the error message. The Wi-Fi Protected Setup just couldn't connect me to the access point whatsoever, so I couldn't try a system update under those settings.

I'm absolutely lost here. Any help would be greatly appreciated. I just wanted to access the eShop, not spend hours reconfiguring my network in futile attempts to connect with my 3DS. T_T

*Side note - I'm on Ver. 1.0.0-0U, so I know there's updates.

Tags: system_update, 3ds
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3DS updates will automatically fail if the system's battery is half full or less to protect the system from powering down during the update and ruining the firmware.

It's recommended to have the system plugged in while updating also.

If that's not the problem, you may need to contact Nintendo.

SKN25 109 posts since
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It could be a problem with the DNS settings.