

Wii's Disc Motor Died



THESUPERSNAKE 2 posts since

Apr 25, 2010

When ever I put a disc in my Wii all I hear is a clicking noise and then the "Cannot Read Disc" message comes on the screen. Now usually when a disc is inserted the disc motor starts to spin until there is a little noise that indicates the game has been recognized, at which point the game's name/picture shows up on the disc channel. All my discs are in perfect condition so the problem obviously lies within the console. I am planning to have the console sent to Nintendo some time in the near future and have it repaired. I already know that it will cost me \$75 plus S&H, my question for you guys is: Will Nintendo replace the motor itself or will they just transfer my channels to a refurbished console? I have already copied my save data and virtual console games to an SD card, with the exception of Brawl and Mario Kart because they are obviously Wi-Fi games. I'd really hate to loose the Brawl and Mario Kart save data as I have unlocked everything in both games. Any help would be greatly appreciated.

Tags: [disc_error](#)



EDICI 4 posts since

May 8, 2010 **1. Re: Wii's Disc Motor Died** May 9, 2010 1:08 PM

There is a way to copy protected save data aswell, read it up on internet, not sure if I am allowed to post links/description how to do it here.

To your dvd-drive problem, I'm sadly not sure how Nintendo deal with it.

Good luck with everything

Best Regards, [First name removed]

[Please do not post personal information such as: your name, private e-mail address, location, age, etc. Thank you! -Zeke]

Message was edited by: NOA_TECH_ZEKE



ONE-OF-THREE 1,587 posts since

Apr 1, 2010 2. **Re: Wii's Disc Motor Died** May 9, 2010 8:37 AM

In the majority of cases, they will just replace the disc drive and send back the exact same console with all its saved data intact.:)

But in the event that the console does have to be replaced, the repair technician will do their best to save and then transfer all the saved data, including video game saves, onto the new or refurbished console, so that the person can continue exactly from when they last played their video games. 😊

Just make sure to mention when you set up the repair about your game saves, so that it will be noted on the repair order and not accidentally missed during the repair or unlikely replacement of your console.:)



NINTENDODSFAN10 148 posts since

Apr 23, 2010 3. **Re: Wii's Disc Motor Died** May 9, 2010 11:56 AM

Nintendo will try there best to recover it.



SPARKLELOUNGE 3 posts since

Jun 26, 2010 4. **Re: Wii's Disc Motor Died** Jun 26, 2010 7:28 PM

Recently I have experienced the SAME THING... right after using the installing and using the NETFLIX disc for streaming movies. Coincidence... ???!

Grrrrr!



WOODBOY 112 posts since

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Apr 1, 2010 [5](#). **Re: Wii's Disc Motor Died** Jun 27, 2010 10:44 AM
maybe it is the lens try the wii lens cleaner